

DELIVERY INFORMATION

A flat delivery fee of Rs. 100 will be charged at the time of checkout for all deliveries within India. We currently ship our products only within India. If you live outside India and wish to purchase any of our products, please email us on info@tuniinteriors.com

The products will be sent on the next day of receipt of the full payment for the items. All orders will be dispatched within 12 business days from receipt of payment.

We work with a variety of handcrafted fabrics. It is in the inherent nature of some fabrics to have slight slubs and unevenness. These fabric properties will not be treated as damage or a defect. These properties allow you to appreciate the handmade connect of the fabric.

We have stringent quality checks before shipping all products. In the unlikely event that the piece reaches damaged, that is attributable to material, workmanship, or manufacturing, we would request for an image of the box and damaged product to be emailed to us at info@tuniinteriors.com, within 24 hrs of receipt of product. We will check the image against the image taken at the time of dispatch and each damage will be treated on a case to case basis on TUNI's assessment.

All return requests are subject to discretion by TUNI. The cost to return a product will be borne by the consumer.

We declare that the products sent by us are of good quality. Each handmade product comes with its care instructions. We ask that you follow the care card to ensure longevity of all the products. Damages caused to the product due to non-fulfilment of care instructions will not be entertained.

ORDERING + CANCELLATION

We make every effort to ensure all products are in stock and up to date, but in the unlikely event that we do not have your chosen product we will contact you and offer either a refund or a later delivery if possible. Orders cancelled within 12 hours of being placed are entitled to a full refund. Please email info@tuniinteriors.com if you wish to cancel your order and we will issue the refund immediately. Please allow a few days for the refund to be reflected in your bank statement.

PRICING

Prices are inclusive of taxes. We reserve the right to adjust any prices or shipping amounts at any time without notice.